

eliminating racism
empowering women
ywca
missoula

IMPACT REPORT

FY 25

A snapshot of our work together and our mission in action, July 2024 - June 2025.





YWCA Missoula is dedicated to eliminating racism, empowering women, and promoting peace, justice, freedom, and dignity for all.

In FY25, we carried out this mission alongside community partners and neighbors, while responding to deep and ongoing challenges—from a housing system stretched beyond capacity to a rising demand for our services. Each day, our staff showed up with compassion, creativity, and a strong commitment to the people we serve.

While the numbers in this report reflect the reach of our work, they cannot fully capture its complexity, or the tenacity of the individuals and families who come through our doors.

107 families, including 196 children, received emergency shelter at the **Family Housing Center**—jointly operated by the YWCA and MIC’s Family Promise Program 

120 children enjoyed time with their non-custodial parent at **Planet Kids**, our supervised visitation and exchange center for families impacted by domestic violence 

 **804 therapy sessions** provided at no charge to individuals seeking mental health support (47% increase from the prior year)

 **1,220 calls** answered on the 24/7 crisis line, connecting survivors to immediate support and resources



Supporting Families Amid Housing Challenges

In 2025, YWCA Missoula continued to see high demand for family shelter, as our community’s housing system and resources remain constrained. With rents outpacing wages, limited vacancy, and screening criteria for rentals that exclude many households, families are staying in shelter longer, and the waitlist continues to grow. At the **Family Housing Center**, our 24/7 staff provide individualized case management and support to families navigating these barriers. **85% of families were led by a woman as the primary income earner**, including both single mothers and women in two-parent households.

Through our **Rapid Rehousing Program**, which provides rental assistance and case management, **42 unsheltered families** moved into permanent housing, **24 of whom had experienced domestic violence**. These figures reflect both the intensity of need and the resilience of families working toward stability.

Safety and Advocacy for Survivors

YWCA Missoula's **Pathways Program** served survivors of domestic and sexual violence, stalking, and human trafficking through advocacy, counseling, support groups, and emergency shelter. Many arrived with urgent safety concerns and limited resources, and staff focused on survivor-led support rooted in dignity and choice.

Our **Racial Justice Program** partnered with Pathways to better support BIPOC survivors, recognizing the disproportionate impact of violence and the additional barriers many face when seeking safety. This collaboration strengthened culturally responsive advocacy and connections to community-based support.

Advocacy and safety planning remained central to Pathways' work. In FY25, **93% of clients reported increased knowledge of safety planning**, strengthening their ability to assess risk and plan next steps toward safety.



“

The YWCA provided support, guidance, and assistance with housing options that helped my family regain stability. I will never forget how they helped us.

”

-Resident of Family Housing Center, 2025



Helping Youth Thrive

Through shelter and community-based services, our **Youth Services Program** reached 296 children.

At The Meadowlark, our Youth Services team provided consistent, one-on-one support for children experiencing significant stress, instability, and trauma, as well as daily group activities and monthly field trips that helped build routine, connection, and a sense of belonging.

The YWCA **GUTS! Program** supported youth across the Missoula community through weekly groups focused on leadership and empowerment. Last year, **84% of GUTS! participants reported improved self-esteem.**

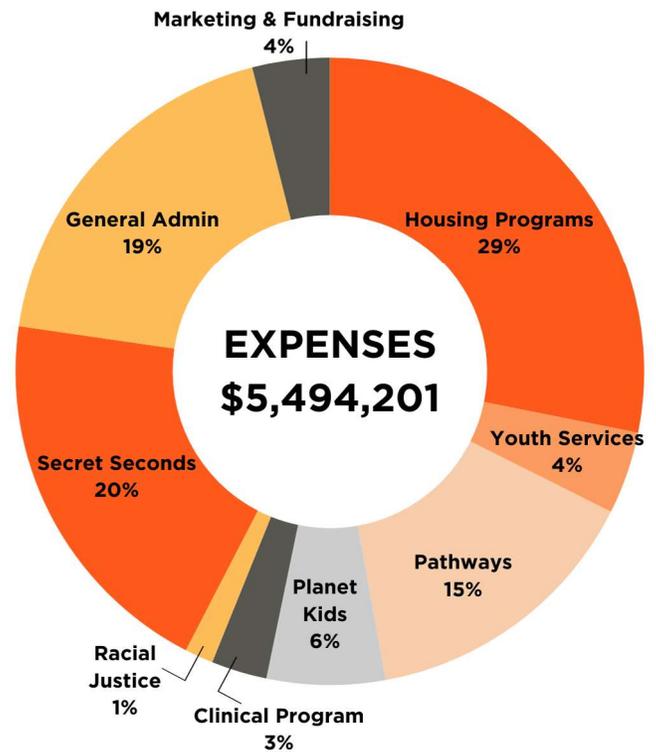
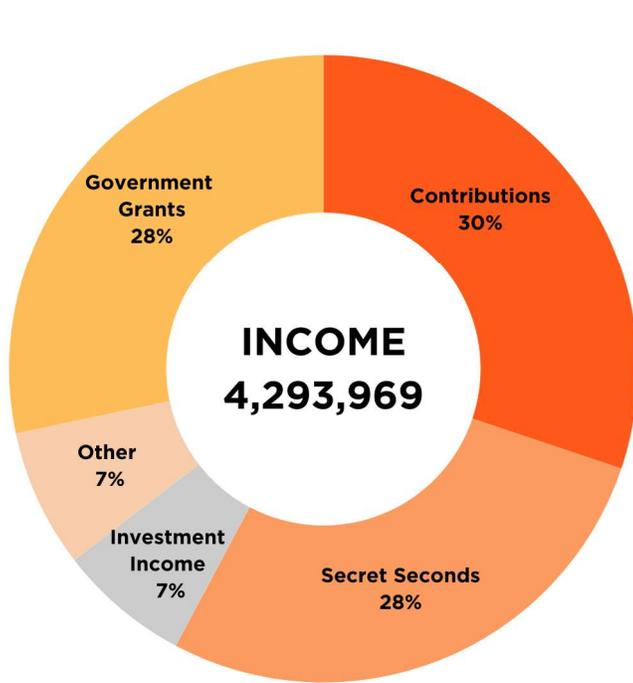
Looking Ahead: Planning for What's Next

In FY25, YWCA Missoula acquired the property next to The Meadowlark on Third Street as a long-term investment in our work and our community. While plans for the space are still being developed, the property will help support future housing and related services, and be guided by our newly completed Strategic Plan.

THANK YOU for making a difference

YWCA Missoula's programs are made possible through generous support from community members, foundations, grant funding, and proceeds from our Secret Seconds Thrift Stores. Our work is also strengthened by volunteers—118 people who shared their time and talents with our programs this past year.

1,763 donors made a gift in FY 2025 | Average donation - \$433



Note: FY25 income shown does not include board-approved spending of multi-year grants received in prior years, which helped cover expenses. Expenses shown here exclude one-time costs for the newly acquired property, which are tracked separately.



YWCA Missoula staff members, December 2025